

BGMU

Energy Assistance

In 2020, BGMU and TVA donated over \$60,000 to a community care fund established at the Bowling Green — Warren County Welfare Center. The purpose of the fund was to assist customers with their utility bills during Covid-19. Funds are still available. To set up an appointment with the Welfare Center, call 270-843-5340.

Additionally, the LIHEAP Summer Cooling program is going on now through October 31 or until funds are depleted.

There are two components:

- **Subsidy:** allows for one application
- **Crisis:** requires a disconnect/past due notice with a maximum benefit of \$600.00

Contact Community Action of Southern Kentucky for more information.

Phone: 270-782-3162

Website: casoky.org



GOING SOLAR?

BGMU is committed to providing customers with safe, reliable electric service. When it comes to your options, solar might be a good fit for your home and lifestyle. However, many solar companies are providing exaggerated information in order to gain your attention and trust.

Although BGMU does not partner with or recommend any solar provider, we are happy to help customers navigate the process of installing solar panels and safely connecting them to the power grid.

When considering solar panels:

- ***Be leery of any company that tells you solar power will eliminate your current power bill.*** While solar power should save you money when designed and installed correctly, it will not eliminate your power bill. Give us a call to discuss potential savings before signing a contract.
- ***Don't sign any contracts if you feel pressured.*** Give yourself plenty of time to read and fully understand what you're signing. Beware of companies that pressure you to sign by a deadline. Remember, this is a large financial commitment.
- ***Watch out for companies that say you don't need to contact BGMU to install solar power.*** If installing solar panels, your system will be tied to the power grid, and an Interconnection Agreement will be required. We will help guide the process to ensure a safe and reliable connection, regardless of the solar company you choose.



SUMMER 2021

OUTAGE INFORMATION

Did you know you can text your outage to BGMU from your cell phone? Check your next BGMU bill to make sure your phone number is on file. If the number is not listed, log in to your BGMU account to add it.

Next, go to **bgmu.com** and click on the **Text an Outage** link. Enter your name and address to be added to the system. From there, you will receive further instructions.

As a reminder, if you see a downed power line, **stay away** and warn others to do the same. It could be energized! Contact us or call 911 with the location of the line.

Questions? Give us a call at 270-782-1200. We will be happy to help!



Home Uplift Program

TVA EnergyRight's Home Uplift program isn't just about helping people make the home energy upgrades that will save money on their monthly bills. It's about creating the changes that improve quality of life. BGMU is proud to offer this program through TVA!

Benefits include:

- **Improving overall health.** Homes that are well-heated and insulated help reduce colds and sickness.
- **Helping people take their place in their communities.** Those who live a healthy, comfortable life at home miss fewer days of work and school than those who are battling issues due to challenging living conditions.
- **Securing the comfort of home for seniors.** Home Uplift helps seniors age in place in their homes—comfortably and safely.

To qualify for the program, the home must be a site-built, single-family home; be owner occupied; have not received upgrades from similar TVA-funded programs in the last 20 years; and have an energy evaluation performed. Eligibility is based on the total combined income for all household members over the age of 18 living in the home. For more information or to request a program application, contact us at 270-782-1200 or email customerinquiry@bgmu.com.



"I'm really just so excited! I have prayed for so long for assistance and you finally came through. I cannot thank you enough."
Participant Joanna G. of Bowling Green (picture of her new HVAC unit)

